




# Appreciations / Feedback Extracts

 **Livia Mayor** Hi Jamie. Sorry for the delay but I got back today from my holidays! It's a pleasure to say a few words. The DA campaign was a successful project where the client was delighted by the outcome. Your support and knowledge was vital to set expectations in the beginning and have a smooth process during the development. Thank you for your support as always.


1/23/2023 5:05 PM - Shared with : Managers

 **Hareesh Cheela** Jaimie and I happened to work on a public facing website primarily for HCPs for Iptacopan. Jaimie has thorough knowledge of the process involved and she was quick in helping out and available on MS Teams as required. She was constantly in touch with me to get an update on the progress as well.

8/10/2022 1:55 PM - Shared with : Managers

 **Barbora Hatalová (Inactive)** Dear Jaimie, First of all, thank you for what you have done for Ensovibep team. You did an exceptional job and I personally really enjoyed cooperation with you. I appreciate your deep knowledge of IT solutions but also how quickly you were able to understand our needs and navigate us toward the right solution. I would like to acknowledge that thanks to your great negotiation skills and obviously very good relationships with other teams you helped us deliver website framework within extremely short timeframe (1 month). During the whole project you demonstrated strong leadership skills and you were always ready to speak up when something was heading the wrong direction. You were a great partner and I wish we cooperate in the future again.

5/11/2022 7:23 PM - Shared with : Managers

 **Paleckova, Johana (Ext)**  
 To: Flegl, Petr; Oduware, Jaimie  
 Retention Policy My Personal Archive (3 years) Expires 6/2/2024 1:19 PM

Wooowww Thank you so much Jaimie!!!

Yes, we had some challenges, especially with Sipo&Fingo, but thank you so much a lot for your continuous support. I also have to say that you always found a good reason to laugh out of all situations, making them easier to digest.


Thanks a lot and ready to work again with you when you'r back :-)

**Johana Palecková**  
 Project Manager, WSM CoE  
 Sentinel S.R.O  
 Providing Services for Novartis Department

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**Feedback - #Recognition for our great collaboration before you go in maternity leave**

 **Marin, Alexandra (Ext)**  
 To: Oduware, Jaimie  
 Cc: Durante, Andre  
 Retention Policy Inbox (90 days) Expires 9/2/2021 Fri 6/4/2021 10:11 AM

Dear Jaimie,

I wanted to drop a note to you to let you know how fantastic it has been working with you. I started working with you on the LivingLikeYou Localization(MSundich.at) as soon I became part of the WSM COE, this project has been my first one.

This is one of the special projects I have come across simply due the CR which occurred in the Solve project phase. I remember in that particular time when Business change their mind regarding Scope, Budget and Timelines, the amount of effort that you have put into this job to reassess all possibilities, to remake the demand, getting so fast all DRC approvals, helping me with Financial aspects etc. ....to simplify, it was just amazing and tremendous. The energy levels and the sincerity which was displayed was exemplary. Thank you for simplifying this project which is now on the point to achieve completion. Your work definitely has set up higher standards and will be on top of my mind when I work with any other SDE, as I will be expecting the same splendid demand shaping deliveries and involvement going forward.

The resilience and patience you have displayed with me as New PM is highly appreciative and the time and effort that you have put in are just amazing. You not only motivate others but also push them to give their all at work.

I am sending this email to you in order to express my gratitude to you and recognition for our great collaboration, before you go to maternity leave; Wish you all the best for the little one and looking forward to have you back in Novartis as soon as possible. Can't wait for pictures with the new baby born I couldn't find you in the system of Spark or even Up&Growth.

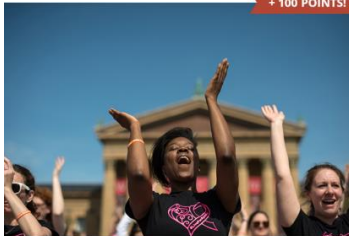
Kind regards,  
 Alex

**Alexandra Marin**  
 Project manager WSM COE  
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**Novartis Business Services**  
**Information Technology**  
 Na Pankraci 1724/129, Prague 140 00, Czech Republic

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Extraordinary contributions and dedication to COVID support

**Direct Message**  
 On behalf of Canan - and while it is still the week of IT Appreciation Day - I would like to thank you for going above and beyond during this unprecedented time. Your efforts are greatly appreciated!

Recognized by **Simona Parvulescu** 2020-05-14

# Appreciations / Feedback Extracts



**Supraja Prasad** Hi Jaimie, Its been a pleasure working with you on so may apps like Drying, Leqvio, my therapy and more. Its amazing that you are bringing all these new technologies/apps to our CoE, with the TPTs. Thanks for the great efforts on your projects where you always ensure we have detailed and clear information on all aspects and help in alignment of stakeholders. I really appreciate the way you collaborate with the stakeholders for consultations like DP, Legal, ISRM,FSA, etc and maintain them meticulously which makes it easy to get an overview of the app just by looking at these. Looking forward to working with you in the upcoming projects :)

6/3/2021 1:55 PM - Shared with : Managers



**Loman Brophy (Inactive)** Many aspects of Jaimie natural talent is a lot of what I aspire to. Seemingly effortlessly field a huge workload. Impeccable attention to and command of the underlying detail. Comfortable command of the underlying technology and ecosystem. However valuable and impactful all of that is in her day-to-day execution of her remit I also greatly value Jaimie's wider contribution beyond this remit - her contribution to the wider team and business. Jaimie is one of those strong net contributors. I know from first, second hand insights she is a trusted, strongly respected by the business and TT colleagues alike. She gives, gives and gives. She is always enthusiastically makes herself available to others to help, mentor, brainstorm - contribute. This to my mind is the definition of a true team player and leader. It has been a privilege to work with Jaimie - she has helped me on more times than I care to remember and I have learning greatly from her professional approach and engagement style. Thank you.

6/3/2021 5:24 PM - Shared with : Managers



**Frances Narkiewicz** Having worked closely with Jaimie on several projects this year, I can say she has consistently exhibited Novartis values and behaviors. When shaping Demands, she has worked to manage business expectations and ensure a smooth transition to project delivery. During delivery, she has remained in constant contact to ensure both business expectations and business value is achieved. She has been a great support in ensuring those project were delivered successfully, and I look forward to future collaborations! Thank you Jaimie for your consistently positive attitude and excellent professional abilities!

12/22/2021 5:34 PM - Shared with : Managers

# Appreciations / Feedback Extracts



**Konstantinos Kampanos (Inactive)** Jaimie is an absolute pleasure to work with in every regard -she bring with her, her strategic thinking and strong expertise to every interaction. I have witnessed Jaimie apply this expertise through the launch of Livinglikeyou.com as well as the multimarket model for CPOs localizations; Her expertise and knowledge push the boundaries to go beyond the standard practices in the market and engage with internal stakeholders to drive solutions and address the needs of the project, allowing for optimal adaption from CPOs. Her passion and commitment to work with and manage internal and external stakeholders, provide strategic counsel, and do a burdensome level of project management led to the successful launch of the project. She also demonstrates thoughtfulness in cross-functional team meetings to constructively challenge all team members for the optimal strategy and project direction. Jaimie is proactive and solutions-oriented, and is not afraid to roll up her sleeves to ensure the team executes task in a timely and efficient manner. Lastly, Jaimie is a very considerate colleague who embodies our company's new values of curious, courageous and unbossed. This not only fosters a true #oneteam sentiment within our team, but also helps motivate each of the team members to bring their best.

11/16/2020 10:44 AM - Shared with : Managers



**Marietta Avakova (Inactive)** Hi Jaimie, thank you for your work this year, thanks for pro-activeness and commitment. The only point of improvement is probably related to providing project leads with the overview of IT-related checks and approvals needed at the initial stage of the project: sometimes it is hard to understand which of them refer to commercial IT and which ones to IT procurement f.e., so maybe if project leads had a space (maybe a folder or a sharepoint) where the lists and org charts could be kept would be helpful. Maybe it makes sense to cooperate with compliance on this. Other than that, appreciate your resilience and agility!

11/16/2020 2:41 PM - Shared with : Managers



**Mark Kelly** I worked with Jaime on a Service Pilot workshop for Multi Regional Service offering. She brought her depth of knowledge as an SDE and stepped into a key contribution role within the workshop. Outside if this, Jaime has been of great help to the Service Design team within Service Delivery Marketing, helping us to understand the global role and how we can greater support and collaborate in future. To this end, she has always been available to answer questions and help which I greatly appreciate!

11/25/2020 11:03 PM - Shared with : Managers



**Rachel Dolan** Jaimie is a great colleague to work with. In our work together on Dolphin, Jaimie has been a critical part in ensuring both the business and SDEs voice is heard. Jaimie is very knowledgeable in her area and despite her heavy workload, always makes time to help with ad-hoc questions that come her way. I find Jaimie to be very collaborative, open to ideas and willing to share her own thoughts to the betterment of the product. All in all it is a pleasure working with her.

7/23/2020 8:07 AM - Shared with : Managers



**Valentina Petrovic (Inactive)** Jaimie is really easy to work with and her support in various 'digital' projects is of great value. Her knowledge on the processes and technical details as well as always having the right contacts when needed is key to resolving any upcoming issues. She prioritizes when it's required and pushes the right buttons to get things moving in the right direction.

7/24/2020 2:23 PM - Shared with : Managers

# Appreciations / Feedback Extracts



**Camilla Aarsrud** It's always a pleasure working with you, Jaimie. Even though I know you have been busy and had a hectic year, you have always taken the time to help and support. You are very professional, have a lot of knowledge about your work tasks, and you always work to find good and efficient solutions. As a tip; I think you can benefit a lot, on a personal level, to work even more with how to manage stress and heavy work loads. It has been great working with you :) Happy end of the year (review)!

11/14/2019 11:17 AM - Shared with : Managers



**Stéphane Wolf** Jaimie has been a great partner to the ophtha franchise in 2019. We are very pleased to have her being co-located with us and she has been very supportive to the ophtha team (Camilla/Alba for the Viaopta apps and Dolphin website, Frank for the HCP portal). She is a real pleasure to work with, always positive and solution oriented. Me and my team are looking forward to continuing working with her in 2020.

11/11/2019 10:38 PM - Shared with : Managers



**Gianluigi Cigna** Jaimie has been a great partner in supporting us with 2 main deliverables in the current year: 1) the HF Patient Journey Hospitalization app 2) the Keep It Pumping localization project. In the first case, she was invaluable in guiding us across the multi-stakeholder complexity of the project and overcoming the hurdles to internalize the app with tight deadlines; for KIP she was instrumental in extending the reach of our platform to more than 10 countries. She has always shown reliability and extra commitment to support our business and Comms objectives.

11/12/2019 5:14 PM - Shared with : Managers



**Sean Kirwan (Inactive)** It's been great to work with you this year Jaimie. You bring a positive, fun attitude to your engagements that makes working with you easy. I'm glad you referenced the differences between CIT improvements and you. I think the only area you have struggled in this year is having a deeper collaboration with the WSM CoE. Thankfully, with more Serv Del support coming on board in Basel, I hope it will free you up to have more time to have this collaboration. To be clear, not a criticism of you (or CIT for that matter), just the reality of your workload. Thanks again for all your support and strong work this year, Seán

11/13/2019 2:26 PM - Shared with : Managers



**David Fox** Jaimie is one of the most hard working people I've ever met, nevermind just in Novartis - she is an absolute credit to her team. Her input and insight is always valuable and constructive, she is always ready to jump in where needed to help drive things to completion.

7/9/2020 10:50 AM - Shared with : Managers

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**Anonymous** Jaimie has been able to support the business navigating a complex map of stakeholders, always with very tight deadlines and often with changing expectations. She has supported Global with the double role of strategic partner and important connector to the regional and Country IT network, helping us achieve a high level of localizations for our digital and social media activities. She has also shown great project management skills.

11/19/2018 6:06 PM - Shared with : Managers



**Anonymous** I've been working with Jaimie on a few demands this year. I've found her engagement style, relationship with the business and ability to qualify demands coming through a tremendous asset for our projects this year (e.g. Optha). As recently discussed with Jaimie, for urgent items we both need to pick up the phone / skype chat if required sooner :)

11/21/2018 12:20 PM - Shared with : Managers



**Anonymous** Jaimie is very responsive and is commitment to her work. She is professional and a good team player that you can rely on. She knows the processes well and fills the requirements needed for her job.

11/5/2018 5:20 PM - Shared with : Managers



**Anonymous** Jaimie has be a key partner for the implementation of Optha digital projects, especially with the Viaopta apps. She is extremely collaborative and is a real and extremely valuable team member. Her only limitation is the number of franchises that she supports. She is always willing to help and pro-actively looks for solutions. I am happy and looking forward to continuing working with her in 2019. stephane.

11/6/2018 5:09 PM - Shared with : Managers



**Anonymous** Great to work with Jaimie. The positive: good she knows about other franchises IT projects so we can think across franchises, especially for me in EM (sometime a bit remote). And also her pragmatic approach / methodology. Room for improvement: even if she not business and budget owner, she could be more proactive in suggesting digital /IT promotional projects (or to extend good practices and projects across franchises). But I know she has quite to do with her several franchises (so it is not a less positive...).

11/7/2018 11:14 AM - Shared with : Managers